

## Kids' Mountain Camp Check In Procedure

A parent, or guardian, must remain on Whitetail Resort property while their child is enrolled in the Kids' Mountain Camp.

**Check-In begins at 8:00 am.** Please arrive at the Learning Center building no later than one half hour before the start of the lesson. Please allow extra travel time and wait times on weekends and holidays.

**Please have your child(ren) dressed in weather appropriate clothing upon arrival.** Layers are recommended. Your child(ren) will need snow pants, a jacket, and gloves. You may want to include a neck warmer. Helmets are provided so hats are not necessary.

**If your child(ren)'s reservation includes rental equipment, it will be ready when you arrive at the camp.** It is important to arrive early. This will allow time to ensure their equipment fits properly before the lesson begins.

**Please note that you will pick your child(ren) up OUTSIDE at the end of the Learning Center Building at the checkered flag located at the bottom of the Velvet Trail.**

**Your child's lift ticket and use of equipment is good for the remainder of the day.** If you choose to continue skiing/riding with your child(ren); at the end of your day you may return the equipment and pick up his/her belongings at the Private Lesson Desk in the Learning Center building.

**If your child has special dietary needs, we encourage you to pack their lunch and/or snacks.** Keep in mind, due to frequent allergies, nut products of any kind are NOT permitted within the Learning Center.

## **KMC Reschedule/Change Policy**

1. Rescheduling or changing the reservation without fees may occur any time *prior* to the start time of that reservation.
2. If there is no reschedule prior to the start time of that reservation, and the guest does not show, there is no refund or monies applied to an account.

## **KMC Cancellation Policy**

1. Cancellations made **2 days prior** to the reservation date will be charged a \$10 processing fee per child, per reservation date, and the balance refunded. **(See chart below)**
2. If the cancellation occurs any time after the above deadline, but prior to the start time of the reservation, the value of the reservation will be held on an account at the Kids' Mountain Camp until the end of the current season. This credit must be used to purchase another camp and is only valid at the Kids' Mountain Camp.
3. If there is no cancellation prior to the start time of that reservation, and the guest does not show, there is no refund or credit applied to an account.

**To cancel or reschedule a reservation, please call 717-328-9400 ext.0**

### Cancellation Deadline

<u>Reservation Day</u>	<u>Cancel By Close of Business (10:00 PM)</u>
Monday	Saturday
Tuesday	Sunday
Wednesday	Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday
Sunday	Friday

**We look forward to seeing you!**

**Sincerely,**

**Kids' Mountain Camp Staff**

**Whitetail Resort, 13805 Blairs Valley Rd, Mercersburg, PA 17236**